

July 15, 2025

Honorable Governor Josh Stein
North Carolina Office of the Governor
20301 Mail Service Center
Raleigh, NC 27699-0301

Honorable Jeff Jackson, Attorney General
Office of Consumer Protection Division
114 West Edenton Street
Raleigh, NC 27603

Ebay Inc.
160 Mine Lake Ct #200
Raleigh, NC 27615

Mr. Jamie Iannone, Ebay President and Chief Executive Officer
Ms. Avritti Khandurie Mittal, Ebay Vice President
EBay Headquarters
2025 Hamilton Avenue
San Jose, California 95125

Honorable Ms. Pamela Bondi, United States Attorney General
U.S. Department of Justice
950 Pennsylvania Avenue NW
Washington DC 20530

RE: EBAY VICTIM LETTER OF COMPLAINT: EBAY ORDER: 17-13228-55786
EBAY UNFAIR DECEPTIVE PRACTICES VIOLATIONS OF CONSUMER ACT
EBAY FRAUD OF SELLAR MERCHANDISE STOLEN. NO HELP FROM EBAY

Dear Governor, Attorney General, Ebay CEO,

I am writing this complaint for your immediate attention and concern regarding the abuse and deception I received by Ebay. I am an Ebay Consumer Seller: Charging Eagle who was scammed by Ebay and the Ebay buyer glitteratti_kitty on June 23, 2025. This was a fraudulent transaction with the Ebay Business that I would like to resolve with the Ebay Order: 17-13228-55786: Tribal Pow Wow Boy's Beadwork and Grass Dance Outfit Set. Item ID: 356032844043, USPS Tracking: 9434908 105463810407503. Return ID: 5295237960. Ebay helped the dishonest Ebay buyer: glitteratti_kitty: Endawnis Moore-Spears, and Cassius Spears to steal my 9 pieces of tribal

merchandise items. Ebay told the buyer not to return the merchandise items worth \$1,000 in value, selling at \$807.81, and gave the cash refund to Ebay Buyer: Endawnis Moore-Spears, and Cassius Spears. Ebay ID Name: glitteratti_kitty, to walk away without returning the item first. The behaviors I received from Ebay as a actor and hand is gross neglect of abuse. I have tried to resolve this matter with Ebay but all I get is the end run and cat and mouse games and I am now kindly asking for your help to resolve this matter with Ebay and the deception I received as a Consumer Sellar who had 9 merchandise items stolen by way of Ebay, and Ebay did nothing to help me.

I demand for Ebay to resolve this matter of fraud and theft deception with unfair deceptive business practices and return to me the \$807.81. Ebay stated the net proceeds were \$689.86, which I should have received from the sale of the merchandise, but Ebay basically gave the buyer my merchandise away without my legal consent and gave them a full cash /credit refund. Ebay illegally allowed the Ebay Buyer to steal 9 Merchandise Items listed below and the Ebay Representative did absolutely nothing about it, knowing Ebay has the pictures they wore the merchandise. Moreover, Ebay charged my credit card without my legal consent. Card ending in 8008.

I tried calling the Ebay Buyer to find out when I was going to get my merchandise back at the buyer telephone number +1 401-651-6787, which is the telephone number they have listed and this is a fraudulent number and it doesn't work at all. Ebay failed to verify if the buyer's information was true or not for communication and clearly this was part of the scam which violates the INFORM CONSUMER ACT.

This is illegal to do Consumers and I like this thinking that Ebay is a business that can be trusted and it's not. Ebay allowed the Ebay Buyer and its Ebay Representatives to use deceptive tactics to trick me and countless sellers with theft by deception.

Since the merchandise was not returned, as Ebay told me it would be, they played this game to trick me to get a shipping label, when prior they stated they would send the Ebay Buyer the shipping label. Ebay is ethical and liable for this fraud because the representatives and Ebay Buyer abuse the policy and totally deceived me

Ebay owes me \$807.81 for my merchandise. Ebay's deceptive practices are unethical and for them not uphold the laws, and gave the full refund, plus shipping back to the Ebay Buyer before the merchandise was returned without my legal authorization. I legally own the merchandise and Ebay has no legal right to tell the Ebay Buyer to give away my property and merchandise that I legally own. If Ebay did fully uphold the state and federal laws in my matter, my merchandise that I legally own, would not have gotten stolen and the Ebay Representatives helped a scam artist steal merchandise and deceived me in the end.

I am a Victim of Ebay fraud, scam, and deceptive business practices. Unknowingly, as a Single Parented father, I wanted to sell a tribal outfit on Ebay, but I had no idea that Ebay Inc. would assist scammers to defraud sellers like me out of money and merchandise, and then in return,

Ebay would not help me get the return of my 9 merchandise items, but help the buyer keep it to give it away.

If Ebay knew the 9 merchandise items were to be returned to me, why didn't they help me get it, but instead Ebay illegally over-step with deceptive practices, and gave the buyer cash refund or credit merchandise worth value at \$1,000, when the order was never returned to me, and later, I found out that Ebay told the buyer to keep my 9 merchandise items, which Ebay had no legal right to do this and this is criminal also the reason why I am filing this complaint and a federal complaint because this matter is not resolved because I am owed the sale since Ebay did this.

According to the 2019 article 'Sitting duck' eBay sellers take a stand against the scammers," by The Guardian, confirm Ebay has known the fraud and deceptive tactics and continued to be an actor and allowed, be part of the Ebay scams. In this online newspaper article, "The buyer then opened a case with eBay which advised she could return it and receive a refund. She was duly refunded by the company but she never sent the bouncer back.¹

In my matter, Ebay knew with evidence that the Buyer had worn the brought 9 merchandise items because of the 5 pictures (below) taken in the Ebay Portal, and Ebay still refunded the buyer the total amount and would not communicate with first. Federal Consumer laws doesn't allow for products to be used, worn, damaged, and then returned or the economy would go broke and everyone would do this.

Ebay failed to realize that by the Buyer wearing the 9 merchandise items that belong to me, the condition of the items, after the items being worn according to the pictures below, the condition of the merchandise clearly would not be in the same condition as when I sold it to the buyer, but Ebay decision is inconsistent with the federal and state laws, and gave my property merchandise away to the buyer which is illegal.

According to 2024 Newspaper Article, "Everything you need to know about eBay Return Policy!," by Akshay Trivedi on January 30, 2024, states Ebay return policy is extended and Ebay stated extended timelines apply to returns until further notice,² but how can this be if Ebay told the Ebay Buyer, knowing the return case was open, not to return the 9 merchandise items to me and I am the legal owner. This is conflicting and fraud. As of today, I have not received a return from the Ebay Buyer, and Ebay endorsed this.

Ebay needs to be transparent and take accountability in my matter and resolve this dispute with the return of the 9 merchandise items, or give me the money from the sale. Not to include the fraudulent unauthorized credit card they did this month without my legal consent after the gave all my merchandise away.

¹ Tims, Anna.. [Sitting duck' eBay sellers take a stand against the scammers | Money | The Guardian](#). Jan.13, 2019. 03.00 EST. Online Internet Newspapers. Retrieved July 14, 2025.

² Trivedi, Akshay. January 30, 2024. Everything you need to know about eBay Return Policy! See [Everything you need to know about eBay Return Policy](#); <https://www.ecommercebytes.com/C/abblog/blog.pl?/pl/2020/4/1586973174.html>.

What happened to me as an Ebay Consumer Seller with fraud, is identically described in the above 2019 Newspaper Article, *'Sitting duck' eBay sellers take a stand against the scammers,*” by The Guardian.

As I didn't know about the Ebay Scams, how could Ebay know about and seemed to be apart of the scams for years and around the world and not do anything about it, and not be apart of the problem.

It appears the Ebay scams are massive and by Ebay not doing anything to stop the scam, they become apart of the problem as an actor since they had willing knowledge of the facts about how people are using Ebay to get rich off the backs of innocent people like myself. In my matter, Ebay did not once do anything to help me, or saw that the 9 merchandise items were returned before giving a refund in cash or credit.

In Ebay Feedback, I wrote: “Buyer never returned merchandise. Ebay didn't help me as the Consumer Sellar. I followed all the instruction by Ebay. Ebay told me the buyer was going to return the 9 merchandise items because the buyer got a refund. Ebay failed and refused to help thereafter and allowed the buyer to get full cash-credit refund at a value \$1,000, sold \$800, and all 9 merchandise items. Ebay needs to resolve this outstanding matter because this is illegal to do this when someone legal owns the merchandise.”


Ebay failed and reuse to take accountability for this fraud and the Ebay Representatives clearly helped the fraudulent active when EBay informed the Ebay Buyer that items did not need to returned, when in fact, Ebay told me the item was going to be return and the buyer open a Return Case which is still standing. Ebay also told me they would send the Buyer the shipping, then later told me to send the shipping label the Ebay Messages.

Ebay is at fault here and is liable for the return of my 9 merchandise items that I own. Ebay also violated my federal rights pursuant to the INFORM Consumers Act. Ebay's CEO and the Ebay online platforms held no Integrity, Notification, and Fairness in Online Retail Marketplaces pursuant to the federal law in re Consumers Act.³

³ Federal Trade Commission: [What Third Party Sellers Need to Know About the INFORM Consumers Act | Federal Trade Commission](#). Retrieved July 15, 2025.

EXHIBIT 1: ORDER 17-13228-55786 DETAILS: TRIBAL POW WOW BOY'S BEADWORK AND GRASS DANCE OUTFIT SET.

Hi Charging! ▾Daily DealsBrand OutletGift CardsHelp & ContactSellWatchlist ▾My eBay ▾

Shop by category ▾


Q Search for anything


All Categories ▾

SearchAdvanced

Orders > Order details

Order details

 Print packing slip

Tribal Pow Wow Boy's Beadwork and Grass Dance Outfit Set

Refunded

You issued a full refund to the buyer.

See return details

More actions ▾

✓

Buyer paid

Jun 23

✓

Shipped


Jun 23

✓

Delivered

Jun 27

Shipping

Ship to cassius spears
9 Evans Ln
hope valley, ri 02832-2315
United States

Buyer selected shipping service
USPS Ground Advantage


Track package

▾

Tracking
9434908105463810407503 [Edit](#)

Phone
+1 401-651-6787

Item



Tribal Pow Wow Boy's
Beadwork and Grass Dance
Outfit Set

Quantity1Item price\$800.00Item total\$800.00

Item ID: 356032844043
Tracking 9434908105463810407503 [Edit](#)
[See less item specifics](#) ▴

ArtisanCree Nation Citizen

Country/Region of ManufactureUnited States

CultureNative American: US

Featured RefinementsNative American Beadwork

HandmadeYes

Is this item made from endangered animals?NO

OriginNative American Indian/First Nations

Tribal AffiliationCree Nation Citizen from Saskatchewan, Canada. Woodlands Cree

non-endangered speciesNon-endangered species

Order

Order17-13228-55786

SoldJun 23, 2025

Buyer paidJun 23, 2025

Buyerendawnlis moore
glitteratti_kitty (256)

Message buyer

Payment

This order is complete and we've made the funds available for payout.
[Learn how you get paid](#)

Funds status● Available

What your buyer paid

Subtotal\$800.00

Shipping\$7.81

Sales tax*\$56.55

Refund-\$864.36

Order total\$0.00

What you earned

Order total\$0.00

Refund (eBay paid)\$56.55

eBay collected from buyer

Sales tax-\$56.55

Selling costs

Transaction fees-\$117.95

Shipping label-\$11.51

Order earnings-\$129.46

[View more details](#)

*eBay collected from buyer

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EXHIBIT 2: PHOTO OF 9 MERCHANDISE ITEMS STOLEN ON EBAY. EBAY ALLOWED THE MERCHANDISE TO BE STOLEN. EBAY DISREGARDED THE RETURN AND GAVE CASH TO EBUYER



The merchandise items that were wrongly stolen from me are listed below from the Ebay Order:

17-13228-55786.⁴ The Picture of the merchandise Items that Ebay allowed to be stolen from me and gave the buyer a cash refund are the following:

The entire Ebay description of Tribal Pow Wow Outfit consist of the following: Pair of Cuffs with Design and fringe:

- 1. Two Breechcloths with Design and fringe (Buckskin Leather tie backs):**
- 2. Cloth Yoke w Design and fringe:**
- 3. Set of Bells**
- 4. Beaded Belt (Belt Can Easy Extend Out):**
- 5. Beaded Side Drops/Tabs with fringe:**
- 6. Beaded Collar Neck Tie (Extends)**
- 7. Beaded H-Harness with Cloth Neck Extender, Beadwork Wide; H-Harnes Cloth Neck Extension Attached To Beadwork; Wide Middle Beadwork attachment of Harness**
- 8. Set Angora Anklets**
- 9. 2 Purple Scarfs: 40 inches each scarf**

I also found that Ebay Representatives on telephone calls would give me conflicting information against the Ebay buyer glitteratti_kitty. Ebay Representatives while on the telephone call agreed with me that the merchandise had been worn according to the 5 pictures by the Ebay buyer and the Ebay agreed that I would get a refund once the merchandise was returned and told me to get a shipping label and send it to the Ebay buyer and I did that.

Also, I complain because this is fraud when Ebay tells the buyer not to return merchandise items to me with the value worth \$1,000, which legally belongs to me as the owner, and basically gives the buyer \$\$807.81 in cash refund and plus gives the buyer the shipping cost, plus “gives away” my legal merchandise that I own. This is not legally right, but it’s a form of “theft by deception” and it’s illegal to do this.

When I thought Ebay was helping me with the return and to get my legal merchandise back, Ebay worked against me to allow the deception of the buyer and gave them money, as their refund, to defraud me, as the legal owner. Ebay

First, Ebay advised me that they would send the Ebay Buyer the shipping label and I would not have to do anything, and I waited for the item to be returned because the Ebay buyer received a full refund and shipping cost.

Certainly, since the Ebay buyer stated they brought the merchandise by mistake, then brought it by error, then used excuses that it was a bidding error, then requested a refund return,

⁴ See Ebay Inc./Ebay Portal: [Tribal Pow Wow Boy's Beadwork and Grass Dance Outfit Set | eBay: https://www.ebay.com/itm/356032844043](https://www.ebay.com/itm/356032844043)

On July 12, 2025 I received a message from the Ebay buyer. Ebay told the buyer that they didn't have to return the merchandise which was net worth \$1,000, but the price was lowered to sell for \$807.81.

My request, which is more than fair, is to resolve this matter. Ebay gave my merchandise and the money from the sale to the Ebay Buyer. I am owed due to my merchandise. Ebay helped the buyer to use the system to steal my merchandise to walk away in the thin air without any type of recourse, or to return the merchandise as they promised. Ebay helped the buyer to commit a theft by deception by using the Ebay, hand and hand, to steal my merchandise.

If the matter is not resolved and I don't get the refund amount of \$807.81, I will go to the Tv News in North Carolina, social media, the Police, Court, and inform them what Ebay did to me, and how they allowed the scam artist to work with Ebay to steal my merchandise and give the buyer the cash refund and how the Ebay Representative told the Ebay Buyer to give my merchandise away when in fact, it should have been legally returned to me according to the state and federal laws.

EBay failed and refused to protect me as a Consumer Seller and allowed the Ebay buyer to abuse the return policy to get a full refund and to steal my merchandise, when it should have been legally returned to me as the legal owner. The Ebay buyer wore the purchased merchandise and sent me 5 pictures of the merchandise items being worn.

According to the Ebay Messages, the Ebay knew the buyer had remorse, and issues when they brought the merchandise, but in good faith I had to ship "all 9 merchandise items" to the buyer. Ebay is not an honest business and even when I, as the Consumer Seller, like many other list the merchandise successfully, no matter what, Ebay will refund the buyer.

As the description and the photos of my merchandise was clearly written out for it to get sold, now Ebay and the Buyer used the below to give away my merchandise and give the buyer almost \$1,000, which is clearly a scam. Ebay is an "actor" in the 9 merchandise items not being legally returned, but the Ebay Buyer stated they would return the merchandise to get the full refund. Ebay gave them the refund before the item was returned and Ebay walked away and would not answer my emails no longer which is confirmed in emails sent to me last week to the same which is fraudulent, and not best business practices.

Ebay Return Reason: Order 17-13228-55786. Return ID: 5295237960:

As you can see from the Ebay Messages and by email, the Ebay buyer used "every" fraud tactic that Ebay gives to immediately get cash refunds. Ebay assisted the Ebay buyer by giving the refund of cash before the Ebay Buyer returned my merchandise. Ebay has no legal right to give away my personal and legally owned merchandise. As a Consumer Seller, Ebay did nothing to protect me during this process, but allowed the Ebay Buyer to run off with the money and my merchandise, which is criminal at best. The 9 piece merchandise items were described perfectly and Ebay knows it. Ebay had the pictures in the portal for selling and can clearly see the merchandise is in excellent condition without any damage.

When Ebay saw that the Ebay Buyer worn the Tribal Pow Wow Outfit, instead of return it unopened, Ebay did nothing, like it's okay for people to buy and wear/use things at their discretion and make a fake fraudulent return to get the money, then never return the item. Ebay should have stood for integrity to ensure all the merchandise items were returned, but instead told the buyer to give it away and that the buyer didn't have to return the merchandise, the sole reason why the refund was given to the buyer anyway.

As an Ebay Consumer/Seller when a problem exists with Ebay, a business should not stop communicating with consumers, and I was ignored needing help from Ebay. Ebay omission is a sign of guilt that why they will not communicate with me to resolve this theft by deception.

As such, why would Ebay refund the buyer a full refund before the 9 Merchandise items were returned? Why would Ebay tell the Ebay Buyer to give away my merchandise knowing it's value at almost \$1,000? This is business fraud and deceptive. This is why Ebay owes me the value I was selling the 9 merchandise items for and Ebay is liable.

Ebay violated my protection rights as a Consumer/Seller and used unfair or deceptive business practices to aid the Ebay buyer and told them that they didn't have to return the purchased merchandise that is worth \$1,000 in value.

The Ebay Representatives I spoke to I found would lie me to cover up details and deleted the 5 pictures of the Ebay Buyer wearing the 9 merchandise items from my Ebay App, but I did save them before the pictures disappeared from all Ebay notifications. Ebay is below professional standards and is not safe, or dependable regarding my matter.

Two thirds of buyers on EBAY appears to approve of scam artists, like the Ebuyer who take advantage of eBay's 'the buyer is always right' policy to get a refund and to steal my merchandise worth \$1,000, but I lowered the price on Ebay to Consumer Sell to \$807.81.

I demand a full refund of the return shipping cost, and the \$807.81, the authorized credit card charge of \$129.46, stolen from me. On Friday, July 11, 2025, Ebay also made an unauthorized credit card charge to my account for \$129.46, that I did not legally approve. Ebay came back later and stated I initiated the charge, which is fraud and a lie. This is fraud because Ebay knew I had not received the merchandise back and the transaction was still unresolved because of the fraud and deception. Prior I reported the Ebay Buyer and nothing was done and Ebay didn't adhere to high standards to continue this deception by not doing anything to help me.

If my request is not met satisfactorily, I am prepared to escalate this issue to the federal and state consumer protection agencies, US DOJ, Federal Trade Commission, and before the Courts with a Judge. I consider all available legal remedies to resolve this forgoing matter of deceptive business practices by Ebay against me. According to other Ebay buyers, my matter is not the

first, but it's countless claims where Ebay allowed scams to exist and would not help to resolve them, even amounting to over \$17,000.⁵

ADDITIONAL TRANSACTION DETAILS

On June 23, 2025, I, the Consumer Seller known as "Charging Eagle" shipped the buyers merchandise in good faith by the USPS. The handmade Indian merchandise items were clearly described in the Ebay product description merchandise and all clear pictures of the merchandise items uploaded and nothing was wrong with the merchandise which clearly can be seen by the pictures.

The Ebay Buyer started coming up with "scam excuses" to get a cash/cred refund almost \$1,000 and to illegally keep my property 9 merchandise items. I was totally unaware that I was going to be scammed by Ebay and its Ebay Buyer. Ebay should have protected me and failed to do so.

On June 27, 2025, Ebay Merchandise was Delivered to Ebay Buyer. On June 27, 2025 the Ebay buyer sent 5 Pictures to me as the Consumer Seller showing they successfully were wearing the handmade Tribal Pow Wow, hand beaded American Indian merchandise items.

I spoke to Ebay several times, and on the telephone they told me I would have the item returned because the Ebay Buyer got a refund that they said they would return it. But that was a lie, and Ebay covered it up.

The Ebay buyer said they would return the merchandise and never did! Ebay told me that they generated and sent the buyer a shipping label, but then turned around later and told me to get the shipping label to send to the Ebay buyer and I did follow Ebay instructions. Conflicting statements by Ebay.

I appealed the matter because Ebay could see the Ebay Buyer had worn all the 9 merchandise items which is evidenced by the 5 pictures the Ebay Buyer sent to Ebay and had remorse. I spoke with Ebay and they said the merchandise would be returned and Ebay failed and refused to do anything to help me get my merchandise, but just steadily lied to me on every call.

On July 9, 2025, as the Consumer Seller, I purchased the return USPS Shipping Label and sent it to the Ebay Buyer.

On July 11, 2025, unauthorized Ebay made a credit card charge to my account without my legal consent for \$129.46. I am owed this money back.

On July 12, 2025, Ebay and the Ebay Buyer will not respond to me about the merchandise, so i sent the below messages again to the Ebay Buyer:

⁵ Ebay buyer scammed me out of a \$17k item [CO and NC]. See [eBay buyer scammed me out of a \\$17k item \[CO and NC\] : r/legaladvice](#).

Jul 12, 2025

It has been no response from your Mr. Spears on the return of the Tribal Pow Wow Outfit. Ebay Representatives told me to contact you directly regarding the product you said you would return. I sent you a email today to ccspearsjr@gmail.com hoping to resolve this matter. Thank you.

Ebay Commerce Inc.

7:35 AM

Mr. Cassius Spears, I just reached out to resolve matters and called you today, 7/12/2025 at speak at the telephone number 1-401-651-6787, you have listed with Ebay regarding the return of my Order, Tribal Pow Wow Outfit: 17-13228-55786, and about the the paid return USPS Shipping Label.

The telephone number you have on file with Ebay doesn't work and the operator said this number was not a working number at all.

Please respond.

Ebay Commerce Inc.

8:52 AM



Sorry EBay inform that items did not need to returned and since I could not get a response from you over several days I ended up donating much of the outfit away.

6:21 PM

On July 13, 2025 I messaged the Ebay Buyer and Ebay since they have scammed me out of my merchandise:

Jul 13, 2025

That's not true, I spoke with Ebay, and they said the reason why the refund was given because you said that the outfit would be returned to me and that I spoke to them specifically. This isn't right. Ebay also had me to buy a return label for the return shipping that you received.

11:30 AM

Jul 13, 2025

That's not true, I spoke with Ebay, and they said the reason why the refund was given because you said that the outfit would be returned to me and that I spoke to them specifically. This isn't right. Ebay also had me to buy a return label for the return shipping that you received.

11:30 AM

And I did respond because Ebay had the record of it and I was in contact with them several times and calls and emails.

11:36 AM

Apparently this was scam from the start, just to get my merchandise and the refund. This is illegal, but criminal, and I will be contacting the Authorities, Attorney General's Office, and Police over this. What you have done is not right, because I am the legal owner of the Tribal Pow Wow Outfit merchandise. You have no legal right to give the outfit away, and the fact that you misused Ebay in this and wrongly used them as a Excuse to fraud me. I will be contact the Authorities, Attorney General's Office, and Police. I will file a Police Report now because this is criminal.

12:00 PM

Clearly, from the below pictures from the Ebay Buyer wearing the merchandise, after they wore the merchandise decided to abuse and scam on Ebay using "item not as described," but initially the buyer stated in the Ebay Messages they brought the merchandise by mistake, then they brought it in error. If the Ebay Buyer brought the merchandise by mistake, why did on June 27, 2025, when the Ebay items were delivered, why did the buyer "open the package and wear the merchandise?" Also you can see the condition that the merchandise items were perfect conduction, new, and never worn before, but the Ebay Representative stated the merchandise would be returned to me.

I trust that eBay will take this matter seriously as values its commitment to customer service and will promptly address this fraud and theft by deception situation by (1) getting the return of the merchandise; (2) or give me the sale price of which I was selling the item, plus the shipping cost, and unauthorized credit card charge total amount of \$947.12. I had to pay by following Ebay instructions. I demand for a resolution in my matter. Lastly, Ebay Inc. has serious issues in mishandling claims and issues to resolve matters appropriately. Do I need to contact the news and social media, along with filing a Court action, or how can this matter be resolved because this is fraud?

I look immediately forward to your response to resolve the above forgoing matter. If I don't hear back from Ebay to resolve this matter, I will take appropriate steps to have this matter heard in the Courts before a Judge.

It's no excuse for Ebay's unethical conduct, behaviors, and deceptive practices to deceive me and other consumer sellers to steal their merchandise and other unfair tricks of deception and lies.

I would like a resolution to this matter with the merchandise being returned as promised, or be given the amount I would have earned, if Ebay did not help the buyer to steal my merchandise and Ebay give them almost \$1,000 cash refund and walk away. This behavior by Ebay should be allowed and I kindly ask assistance in regards to my complaint. I am legally entitled to my \$947.12 to resolve this dispute. Thank you.

Sincerely,

[REDACTED]
[REDACTED]
[REDACTED]

REDACTED

Enclosures: ATTACHMENTS EXHIBITS: 3-9.

Cc: Consumer Financial Protection Bureau (CFPB)
United State Department of Justice
Federal Trade Commission
Office of the Comptroller of the Currency (OCC)

ATTACHMENTS:

EXHIBIT 3: PICTURE OF EBAY BUYER WEARING THE 9 MERCHANDISE ITEMS





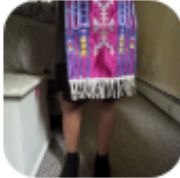
Details

×

Order
[17-13228-55786](#)

Return Reason
Doesn't match description or photos

Comments
Size listed in description was incorrect, actually size fits
[See more](#) ▾



Jul 3

The buyer opened a case

Jun 27

Return started

Return Reason

Item didn't match description

Details

Size listed in description was incorrect, actually size fits a boys 6 to 8 and the straps on the piece are not functional and have to be tied together. Additional as stated in our messages before shipping the item the offer was made in error and you were notified before sending. Also the shipping cost was over estimated. I would like to return for refund.

Jun 27

Delivered

Jun 23

Item purchased


[Show less](#) ^

EXHIBIT 4: PICTURE OF EBAY BUYER WEARING THE MERCHANDISE WHICH FITS. EBAY DIDN'T HELP OR DIDN'T HELP SELLER GET 9 MERCHANDISE ITEMS⁶



⁶ June 27, 2025. The picture is 1 out of 5 pictures Buyer sent showing they wore the merchandise. The handmade Indian merchandise was not defective as the Ebay buyer stated and the merchandise fits right above the kneecap, as required in Native American Tribal Customs and Traditions. Ebay buyer lied the Ebay to get a full refund plus return and told them the merchandise was defective and too small. Ebay also realized, as evidence the Ebay Buyer wore the Tribal Pow Wow Outfit which is against Ebay Policy.

EXHIBIT 5: RETURN MERCHANDISE

 Shop by category ▾

Search for anything

All Categories ▾

My eBay > Tribal Pow Wow Boy's Bead... > Return item

✓

Started

Shipped

Refunded

This return is now a case

We will investigate the case, and may reach out to you or the buyer for additional information.

We're here to help.

We've noted that you had a problem with this return and reported the buyer.

View case details



Tribal Pow Wow Boy's Beadwork and Grass Dance Outfit Set

Order
[17-13228-55786](#)

Return ID
5295237960

Request amount
\$807.81

Return Reason
Doesn't match description or photos

Buyer
glitteratti_kitty

Date purchased
Jun 23, 2025

[Return details](#)

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EXHIBIT 6: TRANSACTION DETAILS

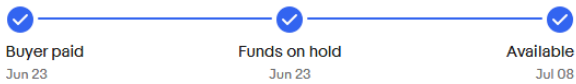
Transaction details



\$689.86

Net proceeds

Funds status



This order is complete and we've made the funds available for payout.

[Learn how you get paid](#)

Transaction info

Type	Order
Order date	Jun 23, 2025
Order no.	17-13228-55786
Buyer	glitteratti_kitty

Transaction breakdown

Amount ⓘ	\$807.81
Fees	<u>-\$117.95</u>
Net proceeds	\$689.86

Fee details



Tribal Pow Wow Boy's Beadwork and Grass Dance Outfit Set
Item no. [356032844043](#)
Item price \$800.00
Quantity 1

Fees based on **\$864.36** ▼

Final Value Fee					-\$117.55
Variable percentage · Collectibles category					
Rate for \$0.00 - \$7,500.00	\$864.36	x	13.6%	=	-\$117.55

Final Value Fee	-\$0.40
Per order fixed amount · Order total \$10.01+	

Total fees **-\$117.95**

[Learn more about eBay selling fees policy](#)

**EXHIBIT 7: PICTURE OF MERCHANDISE STOLEN AT EBAY. EBAY WOULD NOT
HELP CONSUMER SELLAR CHARGING EAGLE**

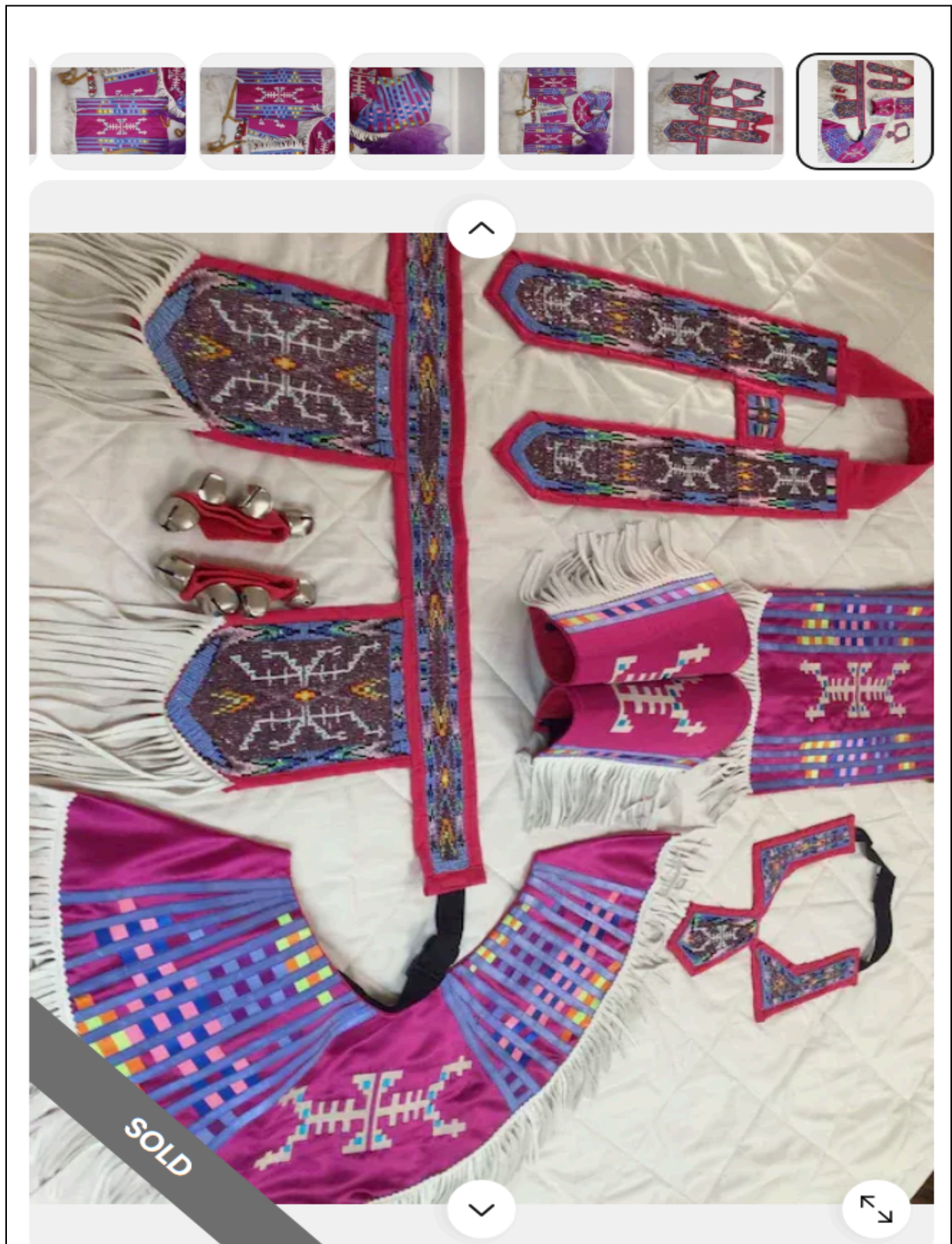


EXHIBIT 8: PICTURES OF MERCHANDISE STOLEN



EXHIBIT 9: PICTURES OF HAND BEADWORK MERCHANDISE EBAY STOLEN

